

**MADISON COUNTY ROAD DEPARTMENT**

**OCTOBER 2016**

**SERVICE CALL SCHEDULE**

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
15425	03/09/12 10/21/16	<b>Request Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 1.6 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ford, Chris Briqade Ave	Briqade Ave
Called to get the ditch behind his house on Church Rd cleaned makes the street flood and the water comes up to this fer							
18738	02/13/14 10/21/16	<b>Request Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.9 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burks, Velma Williams Carson Rd	Williams Carson Rd District 5
Need ditches to be trenched on road entire road mainly near 141 water coming off road flooding yard							
18817	02/26/14 10/14/16	<b>Request Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.9 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Dotson, Corrine Johnson Hill Rd	Johnson Hill Rd District 5
Ditched need to be cleaned out making flooding happen							
19128	04/14/14 10/17/16	<b>Request Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.9 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Boulden, Martha Adams Ln	Adams Ln District 5
Flooding on road coming onto property needs to clean ditch and culvert up above property							
19635	06/26/14 10/26/16	<b>Request Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.8 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Turner, Randy Cobbville Dr	Cobbville Dr District 5
Ditch in front of house is washing away needs gravel like before							
20061	09/23/14 10/21/16	<b>Request Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.7 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Phillips, Grea Timber Dr	Timber Dr District 3
Culvert has sunk down							

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20679	03/13/15 10/13/16	<b>Request Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.5 <b>O-to-C</b>	Drainage Medium Priority Road Maintenance concrete busted where culvert runs into backyard.	Brown, Shirley Road Maintenance Ables, Shane Alden Place	Alden Place
20869	04/06/15 10/10/16	<b>Request Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.5 <b>O-to-C</b>	Ditching Medium Priority Road Maintenance Requesting ditching.	Brown, Shirley Road Maintenance Smith, Micheal Tyson Road	Tyson Rd District 5
21000	04/24/15 10/07/16	<b>Request Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.5 <b>O-to-C</b>	Culvert Repair Medium Priority Road Maintenance Road culvert is sinking need repair	Brown, Shirley Road Maintenance Porter, Charles Mt Olive Church Rd	Mt Olive Church Rd District 3
21044	05/05/15 10/14/16	<b>Request Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.5 <b>O-to-C</b>	Drainage Medium Priority Road Maintenance ditches need cleaning and water is standing in rd (flooding)	Brown, Shirley Road Maintenance Brown, Augusta Gordon Rd	Gordon Rd District 5
21056	05/06/15 10/21/16	<b>Request Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.5 <b>O-to-C</b>	Culvert Repair Medium Priority Road Maintenance Culvert at entrance of Grayhawk Subdivision washing away	Brown, Shirley Road Maintenance Howland, John Grayhawk Drive	Grayhawk Dr District 1
22073	01/25/16 10/10/16	<b>Request Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority Road Maintenance Stated that ditch is not draining, water just sits there it doesn't have anywhere to flow; both sides of her driveway and ro	Brown, Shirley Road Maintenance Burden, Carolyn Shrock Rd	Shrock Rd District 3

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22134	02/03/16 10/14/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Doug Lake Caroline	Caroline Blvd District 4
Need rip rap on a drainage pipe at Caroline Blvd and Belle Pointe							
22136	02/03/16 10/18/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Doug Lake Caroline	Caroline Blvd District 4
Poor drainage on Caroline where detention pond is located. Culvert is too small or needs additional culvert, road over flow or this, you may have some other solution							
22146	02/04/16 10/10/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Brown Cleo Clark Rd	Cleo Clark Rd District 4
Caller stated that ditch and culvert needs cleaning out, water not draining							
22182	02/12/16 10/14/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Thurman, William Pleasant Gift Rd	Pleasant Gift Rd District 5
Culvert needs to be replaced under road, road has a big sink hole right below mailbox at this address, requesting for some							
22186	02/12/16 10/12/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Filista, Sammv N. Livingston Rd	Greens Crossing Rd District 3
Needs ditching starting at Greens Crossing Rd @ North Livingston Rd. Alice Ln needs ditching also.							
22190	02/16/16 10/21/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Pearson, Janice W Sowell Rd	W Sowell Rd District 1
Dead end of W Sowell Rd ditches needs cleaning out							

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22197	02/16/16 10/14/16	<b>Request Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bradberry, Rose Twin Cedars Ln	Twin Cedars Ln District 1
Culverts need to be replaced on Twin Cedars Ln off of Clarksdale, due to road flooding							
22199	02/16/16 10/26/16	<b>Request Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sledge, Scott Arrinaton Dr	Arrinaton Dr District 3
Culverts clogged up, needs cleaning out							
22260	02/29/16 10/12/16	<b>Request Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Steen, Gerald Hickory Rd	Hickory Rd District 1
Drainage ditch needs to be checked.							
22294	03/04/16 10/06/16	<b>Request Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Stennett, Rachel Rhodes Ln	Rhodes Ln District 1
Caller stated that the ditch behind her house is holding water and that an old oak tree has fallen in it, she needs someone							
22346	03/11/16 10/12/16	<b>Request Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Wade, Ray Lottville Rd	Lottville Rd District 5
Creek flooded due to culvert on one end is stopped up, rain has washed dirt into ditch causing it not to drain on one end							
22348	03/11/16 10/14/16	<b>Request Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Cox, Ronnie Wildwood Dr	Wildwood Dr District 1
corner of Wildwood Dr culvert is stopped up causing the street to flood							

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22360	03/15/16 10/12/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Davis, Pauline Hawkins Thyompson Ln District 4
Ditches stopped up on both sides, and requeating for more dirt on culvert						
22370	03/16/16 10/17/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Tucker, Vanessa King Ranch Rd District 4
Needs ditching coming from 22 on King Ranch Rd the 4th house on the right.						
22383	03/21/16 10/24/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Carter, Yalonda East Ridge Cir District 3
caller stated that ditch/drainage is stopped up behind her house and that it's on the COUNTY right away						
22407	03/24/16 10/14/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Fisher, Willie Robinson Spring Rd District 3
Creek on the side of his house is stopped up with debris, causing his backyard to flood, but not sure if it belongs to the Co						
22408	03/28/16 10/26/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Dennis, Marvin Pat Lockett District 5
Ditches stopped up on both sides of the culvert: getting a house built but having problems with water not draining and r						
22422	03/28/16 10/12/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Kennedy, Malone Summitt Dr District 1
Ditches stopped up at 208 Summitt Dr in Twin Harbor Sudv						

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22456	04/01/16 10/19/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority Ditch stopped up	Brown, Shirley Road Maintenance	Jackson, Linda North Old Canton Rd North Old Canton Rd District 1
22464	04/04/16 10/06/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority Ditches holding water, road washing away, trees growing over top of the road, ditches not draining	Brown, Shirley Road Maintenance	Holand, Bruce Kehle Rd Kehle Rd District 3
22484	04/06/16 10/19/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Ditching Medium Priority Ditch needs ditching at corner of Johnson Line Rd and Rabbit Run Rd. It is holding water not flowing.	Brown, Shirley Road Maintenance	Zialar, Eddie Rabbit Run Rd Rabbit Run Rd District 4
22517	04/12/16 10/24/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Drainage Medium Priority Water not flowing in ditch, thinks it's not deep enough or have an drainage problem	Brown, Shirley Road Maintenance	Thomas, Barbara Pleasant Gift Rd Pleasant Gift Rd District 5
22525	04/13/16 10/13/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Ditching Medium Priority Ditch is stopped up in front of Fairview Park causing under his house to flood: Requesting to have ditch across the road	Brown, Shirley Road Maintenance	Whalen, George O C Hunter Rd O C Hunter Rd District 4
22527	04/13/16 10/13/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Repair Medium Priority Requesting to get hole repaired in culvert if not replaced	Brown, Shirley Road Maintenance	Valentine, Tiffany Travis Cv Travis Cv District 4

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22528	04/13/16 10/13/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Harbin, Bob Twin Lakes Dr	Twin Lakes Dr District 1
Road culvert needs to be cleaned out next to property line							
22529	04/13/16 10/13/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ezra, Mr. Rocky Hill Rd	Rocky Hill Rd District 5
Had a customer call reporting problems with a drainage ditch stopped up or backed up 5 or 6 feet. He said it is at the cherty issues and I just tell him I will pass it on. Haha. I told him I would contact forward the message on to you guys along v							
22531	04/13/16 10/14/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Kirkland, Carol Dogwood Lane	Dogwood Ln District 1
Needs dig out repair							
22543	04/14/16 10/14/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lvon, Unknown Cedar Hill Rd	Cedar Hill Rd District 5
Cedar Hill Rd 3quarters of a mile west of 463, culvert under road around it has washed away							
22547	04/15/16 10/12/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Gordon, Linda Hunters Row	Hunters Row District 3
Culvert is stopped up causing yard to flood, requesting for rocks or dirt around culvert							
22559	04/18/16 10/19/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wolfe, David King Ranch Rd	King Ranch Rd District 4
Requesting ditch be cleaned out because of mudslide and is flood the front yard							



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22577	04/20/16 10/20/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	King, Mildred Gus Green Rd	Gus Green Rd District 3
Water running from the road is running onto property flooding. Also has concerns for creek running under road unto pro							
22733	05/11/16 10/12/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Melton, Sondra Oual Ridge Dr	Oual Ridge Dr District 3
Culvert has an sinkhole at the base of it,causing the road to sink in							
22801	05/25/16 10/25/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Lynn, Stanley Eagles Nest Cir	Eagles Nest Cir District 2
Having drainage problems when the water flows down, it doesn't go into the sewer							
22836	06/01/16 10/03/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Boldin, Roosevelt Church Rd	Church Rd District 4
Requesting to have culvert repaired on the Stribling Rd side of property about a quarter mile from address will have it sta							
22861	06/06/16 10/07/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Perry, Catherine Gus Green Rd	Gus Green Rd District 3
Ditch is washing out into the road							
22883	06/10/16 10/10/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Bond, Connor Meadow Park Dr	Meadow Park Dr District 1
Ditch behind house has high grass and holds water when it rains; per customer it has a county drainage easement.							

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22910	06/17/16 10/19/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Drainage Medium Priority Pipes are not draining when it rains yard floods.	Brown, Shirley Road Maintenance	Booker, Walter 403 Audubon Woods Audubon Woods District 1
22920	06/21/16 10/21/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Limb Cutting Medium Priority Dead trees need cutting off the side of the road starting at the stop sign going East	Brown, Shirley Road Maintenance	Miller, John Twelve Oaks Trace Twelve Oaks Trace District 4
22938	06/23/16 10/21/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Ditching Medium Priority Requesting some ditching be done on the ditches in front of house because of flooding under house	Brown, Shirley Road Maintenance	Boldin, Martha Adams Ln Adams Ln District 5
22983	06/30/16 10/27/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Installation Medium Priority Needs culvert installed for new driveway	Brown, Shirley Road Maintenance	Archie, Sharonda Archie Cain Rd Archie Cain Rd District 4
22988	07/01/16 10/14/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Drainage Medium Priority Water is washing across the street at this address washing out the round and driveway.	Brown, Shirley Road Maintenance	Bouldin, Jessie Catlett Rd Catlett Rd District 3
22994	07/05/16 10/12/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Drainage Medium Priority Requesting some one comes out and check the water drainage possibly damage foundation of house	Brown, Shirley Road Maintenance	Keshia Kenzie Dr Kenzie Dr District 3

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23012	07/08/16 10/07/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Cole, Rosa Rocky Hill Rd	Rocky Hill Rd District 5
Requesting to have culvert repaired has holes and possibly need gravel.							
23015	07/11/16 10/12/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Russell Deweese Rd	Deweese Rd District 3
Requesting culvert to hayfield be extended so large equipment can get in and out							
23053	07/20/16 10/21/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Whitaker, Mary Migains Rd	Migains Rd District 1
Tree leaning on the side of road about 9/10 of a mile in between 309 Migains and the creek, dont go past the creek							
23058	07/25/16 10/26/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Loston, Martha North Old Canton Rd	North Old Canton Rd District 1
At this address on both sides an ditch needs digging							
23075	08/01/16 10/07/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Unknown Stokes Rd	Stokes Rd District 3
Bridge needs gravel on it, it's the one before Cloud Rd							
23076	08/01/16 10/03/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Cole, Rosie Rocky Hill Rd	Rocky Hill Rd District 5
Needs someone to come out an check culvert, due to when it rains vard floods							

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23078	08/02/16 10/03/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Martin, Don Cedar Ridge Drive	Cedar Ridge Dr District 5
culvert not draining and ditches hold water; needs to be cleaned out on both sides.							
23106	08/08/16 10/11/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Ward, Deidra Oak Hill Dr	Oak Hill Dr District 1
Wants some one to come out and check road to see is it for us to maintain or her, its an small short road, that needs gravel							
23112	08/09/16 10/13/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Unknown Dinkins Rd	Dinkins Rd District 5
Rain has washed away all the dirt that was put down on the road							
23113	08/10/16 10/13/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Kemp, Michael Trace Harbor Rd	Trace Harbor Rd District 1
Requesting to get the drainage cleaned out around culvert and ditch							
23119	08/10/16 10/19/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Speaks, Louis Crescent Lake Drive	Crescent Lake Dr District 2
Needs gravel over driveway. Need to come in on Woods Lake Drive.							
23126	08/10/16 10/14/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Caller Daughtrey Drive	Old Jackson Rd District 4
Said ditching needed on Daughtrey Drive and Old Jackson Rd							

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
23135	08/11/16 10/20/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Watras, Rob Grown Williams Rd	Grown Williams Rd District 5
Driveway has washed away due to when it rain the water flows down in driveway, causing the gravel to wash away, and h tate that we are accountable for WM							
23141	08/12/16 10/12/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 41.0 <b>O-to-C</b>	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Barton, Ken Cedar Hill Rd	Cedar Hill Rd District 3
Huge dead tree falling towards the road,caller has put red flags on both sides of road where they are located							
23146	08/15/16 10/21/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 38.1 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Pitts, Jonathan Tyson Rd	Tyson Rd District 5
Needs gravel at end of driveway							
23163	08/18/16 10/14/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 35.1 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Thomas, Barbara Pleasant Git Rd	Pleasant Gift Rd District 5
Culvert and ditch needs duacina out, causing vard to flood							
23170	08/18/16 10/24/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 35.1 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Johnson, Andre Hill Rd	Hill Rd District 4
Requesting for asphalt or gravel on driveway due to everything has washed away, he stated that this was an ongoing pro							
23171	08/18/16 10/14/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 35.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Edwards, Regina South Deerfield Drive	South Deerfield Dr District 1
drainage ditches all along road are stopped up and it makes her yard flood.							

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
23182	08/22/16 <b>Request</b> 10/21/16 <b>Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 31.2 <b>O-to-C</b>	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Miqqains, John Risina Chapel Rd	Risina Chapel Rd District 5
			Needs gravel on driveway			
23190	08/23/16 <b>Request</b> 10/24/16 <b>Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 30.2 <b>O-to-C</b>	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Posev, Travis Hwy 16 E	Hwy 16 E
			Caller from First Student called and requested for gravel to be poured at this address for bus turn around, also stated that			
23202	08/24/16 <b>Request</b> 10/27/16 <b>Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 29.0 <b>O-to-C</b>	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Gordon, James St Charles St	St Charles St District 4
			Culvert, and ditch stopped up			
23204	08/24/16 <b>Request</b> 10/28/16 <b>Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 29.0 <b>O-to-C</b>	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Bennett, Linda Catlett Rd	Catlett Rd District 3
			Culvert, ditch needs digging out, causing the water not to drain out			
23209	08/25/16 <b>Request</b> 10/24/16 <b>Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 28.1 <b>O-to-C</b>	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Wilson, John North Old Canton Rd	North Old Canton Rd District 1
			Ditch needs cleaning out, 50 feet before you get to the creek, west side of property at this address			
23228	08/29/16 <b>Request</b> 10/28/16 <b>Schedule Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 24.2 <b>O-to-C</b>	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Burton, Beth Village Circle	South Deerfield Dr District 1
			There is some sinking in her backyard. Her backyard fronts South Deerfield Drive. She has put an orange cone in the sunk			

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
23229	08/29/16 10/28/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 24.1 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Unknown, Steven Dees Dr	Dees Dr District 4
Ditches need cleaning out							
23230	08/29/16 10/28/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 24.0 <b>O-to-C</b>	Ditching Low Priority	Brown, Shirley Road Maintenance	Gaines, Carla Fox Hollow	Fox Hollow District 1
She said we came out and dug out her ditch. Now the ditch is too deep and steep for her to mow and water is standing i							
23240	08/30/16 10/20/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 23.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lyles, Diane Virgin Mary Rd	Virgin Mary Rd District 5
Needs culvert at driveway replaced, was cut by lawn mower now culvert is sticking up							
23244	08/31/16 10/28/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 22.3 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Tim St. Davids Way	St Davids Way District 1
High area needs to be cut so ditch drains better.							
23246	08/31/16 10/28/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 22.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Thomas, Hareld Hwy 43	Hwy 43 District 5
Gravel on driveway where it has sunken in an formed an pothole where the gravel have washed away							
23253	09/01/16 10/04/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 21.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Brown, Mr. McDougal Rd	McDougal Rd District 4
Needs culvert replaced because it is sinking down.							

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Departmen	Caller / Address	Location / District	
23254	09/01/16 10/04/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 21.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Stallings, Breich Stribling Rd District 3
Where asphalt meets his drive there is a drop off. He needs gravel at the end to fill the drop off.						
23261	09/02/16 10/03/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 20.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	White, Mary Dummy Line Rd District 5
Ruts on the ROW causing drainage issues.						
23275	09/08/16 10/07/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 14.2 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Camel, Lisa Burrell Rd District 5
Gravel is washing away when it rains, needs culvert installed she says there's nowhere for the water to flow, also stated th						
23279	09/08/16 10/17/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 14.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Cummins, Teresa Ramaae Rd District 4
Needs gravel, stated that the road is washing out by the pond an it's very dangerous						
23296	09/14/16 10/14/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 12.3 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Knowles, Charles Lake Ridge Dr District 4
Needs culvert installed.						
23313	09/19/16 10/19/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 7.7 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brown, Ruth Moss Road District 5
Needs culvert installed						



## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
23315	09/19/16 10/21/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 3.0 <b>O-to-C</b>	Ditching Medium Priority Road Maintenance Needs ditch cleaned out and mowed.	Brown, Shirley Road Maintenance	Vance, Billy Strona Rd District 1
23318	09/20/16 10/20/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 5.9 <b>O-to-C</b>	Culvert Installation Medium Priority Road Maintenance Needs culvert installed on new property	Brown, Shirley Road Maintenance	Tate, Michael Saddle Brook Cv District 2
23320	09/20/16 10/20/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 2.9 <b>O-to-C</b>	Drainage Medium Priority Road Maintenance Has an erosion problem property that he is wanting to build off of Gluckstadt and Distribution Dr also wanted to know h	Brown, Shirley Road Maintenance	Bloodworth, Jim American Wav District 3
23322	09/21/16 10/21/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 1.1 <b>O-to-C</b>	Culvert Repair Medium Priority Road Maintenance needs her culvert unstopped.	Brown, Shirley Road Maintenance	Porter, Johnnie Coker Rd District 3
23330	09/22/16 10/21/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Ditching Medium Priority Road Maintenance There is a ditch at the corner of Gatlin Lane and Northshore Boulevard which needs to be cleaned out so we can do a bet	Brown, Shirley Road Maintenance	Jones, Doug Gatlin Lane
23331	09/23/16 10/25/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 3.3 <b>O-to-C</b>	Culvert Installation Medium Priority Road Maintenance Need culvert installed, staked with orange ribbons just past Lep Childress Rd	Brown, Shirley Road Maintenance	Paul, Bill 876 Livingston Vernon Rd District 4

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
23332	09/23/16 10/20/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 3.3 <b>O-to-C</b>	Culvert Repair Medium Priority Need gravel for culvert	Brown, Shirley Road Maintenance	Herrin, Jim 606 Striblina Rd Striblina Rd District 3
23334	09/23/16 10/24/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 3.2 <b>O-to-C</b>	Culvert Installation Medium Priority Needs culvert installed.	Brown, Shirley Road Maintenance	Brown, Lorraine Yandell Road Yandell Rd District 1
23336	09/23/16 10/18/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 3.2 <b>O-to-C</b>	Culvert Repair Medium Priority Needs culvert repaired on Robert Paul	Brown, Shirley Road Maintenance	Miggins, Thomas Permenter Rd Permenter Rd District 5
23341	09/23/16 10/26/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 3.0 <b>O-to-C</b>	Culvert Installation Medium Priority Needs culvert	Brown, Shirley Road Maintenance	Harris, Lakridrick Sharon Rd Sharon Rd District 5
23348	09/27/16 10/06/16	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.7 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert has caved in	Brown, Shirley Road Maintenance	Rose, Martis Tithelo Rd Tithelo Rd District 5

**Open Requests: 101**      **0.00 S-to-C Average Duration**  
**6.20 O-to-C Average Duration**

**Total Requests: 101**      **0.00 S-to-C Average Duration**  
**6.20 O-to-C Average Duration**